

Network Monitoring & Management

Nagios

Network Startup Resource Center
www.nsrc.org



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Introduction

- Possibly the most used open source network monitoring software
- Web interface for viewing status, browsing history, scheduling downtime etc|
- Sends out alerts via E-mail. Can be configured to use other mechanisms, e.g. SMS

Introduction

Nagios actively monitors **availability** of

- Hosts (devices)
- Services

Nagios: Tactical Overview

Nagios[®]

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Tactical Monitoring Overview

Last Updated: Sun Feb 18 05:38:31 UTC 2018

Updated every 90 seconds

Nagios® Core™ 3.5.1 - www.nagios.org

Logged in as *nagiosadmin*

Network Outages

1 Outages

1 Blocking Outages

Hosts

2 Down

2 Unreachable

58 Up

0 Pending

2 Unhandled Problems

2 Unhandled Problems

Services

145 Critical

0 Warning

0 Unknown

57 Ok

0 Pending

140 Unhandled Problems

5 on Problem Hosts

Monitoring Features

Flap Detection

✓ All Services Enabled
3 Services Flapping
All Hosts Enabled
11 Hosts Flapping

Notifications

✓ All Services Enabled
All Hosts Enabled

Event Handlers

✓ All Services Enabled
All Hosts Enabled

Active Checks

✓ All Services Enabled
All Hosts Enabled

Passive Checks

✓ All Services Enabled
All Hosts Enabled

Monitoring Performance

Service Check Execution Time: 0.01 / 55.05 / 15.985 sec

Service Check Latency: 0.00 / 0.26 / 0.132 sec

Host Check Execution Time: 0.06 / 10.04 / 0.498 sec

Host Check Latency: 0.02 / 0.26 / 0.136 sec

Active Host / Service Checks: 62 / 202

Passive Host / Service Checks: 0 / 0

Network Health

Host Health:



Service Health:



Host Detail View



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Current Network Status

Last Updated: Sun Feb 18 05:38:00 UTC 2018
Updated every 90 seconds
Nagios® Core™ 3.5.1 - www.nagios.org
Logged in as nagiosadmin

[View Service Status Detail For All Host Groups](#)
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[View Status Grid For All Host Groups](#)

Host Status Totals

Up	Down	Unreachable	Pending
58	2	2	0
All Problems		All Types	
4		62	

Service Status Totals

Ok	Warning	Unknown	Critical	Pending
57	0	0	145	0
All Problems			All Types	
145			202	

Host Status Details For All Host Groups

Limit Results:

Host	Status	Last Check	Duration	Status Information
ap1	UNREACHABLE	2018-02-18 05:36:41	0d 0h 16m 39s	CRITICAL: IPv4/ap1.ws.nsrc.org CRITICAL
ap2	UNREACHABLE	2018-02-18 05:36:31	133d 16h 57m 15s	CRITICAL: IPv4/ap2.ws.nsrc.org CRITICAL
bdr1.campus1	UP	2018-02-18 05:33:51	0d 0h 14m 29s	OK: IPv6/bdr1.campus1.ws.nsrc.org OK, IPv4/bdr1.campus1.ws.nsrc.org OK
bdr1.campus2	UP	2018-02-18 05:33:51	0d 0h 14m 39s	OK: IPv6/bdr1.campus2.ws.nsrc.org OK, IPv4/bdr1.campus2.ws.nsrc.org OK
bdr1.campus3	UP	2018-02-18 05:33:31	0d 0h 14m 29s	OK: IPv6/bdr1.campus3.ws.nsrc.org OK, IPv4/bdr1.campus3.ws.nsrc.org OK
bdr1.campus4	UP	2018-02-18 05:33:51	0d 0h 14m 39s	OK: IPv6/bdr1.campus4.ws.nsrc.org OK, IPv4/bdr1.campus4.ws.nsrc.org OK
bdr1.campus5	UP	2018-02-18 05:36:31	0d 0h 14m 49s	OK: IPv6/bdr1.campus5.ws.nsrc.org OK, IPv4/bdr1.campus5.ws.nsrc.org OK
bdr1.campus6	UP	2018-02-18 05:36:41	0d 0h 14m 49s	OK: IPv6/bdr1.campus6.ws.nsrc.org OK, IPv4/bdr1.campus6.ws.nsrc.org OK
core1.campus1	UP	2018-02-18 05:33:41	0d 0h 14m 39s	OK: IPv6/core1.campus1.ws.nsrc.org OK, IPv4/core1.campus1.ws.nsrc.org OK
core1.campus2	UP	2018-02-18 05:33:41	0d 0h 14m 49s	OK: IPv6/core1.campus2.ws.nsrc.org OK, IPv4/core1.campus2.ws.nsrc.org OK
core1.campus3	UP	2018-02-18 05:33:21	0d 0h 14m 39s	OK: IPv6/core1.campus3.ws.nsrc.org OK, IPv4/core1.campus3.ws.nsrc.org OK
core1.campus4	UP	2018-02-18 05:33:21	0d 0h 14m 49s	OK: IPv6/core1.campus4.ws.nsrc.org OK, IPv4/core1.campus4.ws.nsrc.org OK
core1.campus5	UP	2018-02-18 05:37:01	0d 0h 14m 59s	OK: IPv6/core1.campus5.ws.nsrc.org OK, IPv4/core1.campus5.ws.nsrc.org OK
core1.campus6	UP	2018-02-18 05:37:11	0d 0h 14m 59s	OK: IPv6/core1.campus6.ws.nsrc.org OK, IPv4/core1.campus6.ws.nsrc.org OK
gw	UP	2018-02-18 05:37:11	3d 9h 42m 19s	OK: IPv6/gw.ws.nsrc.org OK, IPv4/gw.ws.nsrc.org OK
host1.campus1	UP	2018-02-18 05:33:51	0d 0h 14m 29s	OK: IPv6/host1.campus1.ws.nsrc.org OK, IPv4/host1.campus1.ws.nsrc.org OK
host1.campus2	UP	2018-02-18 05:33:51	0d 0h 14m 39s	OK: IPv6/host1.campus2.ws.nsrc.org OK, IPv4/host1.campus2.ws.nsrc.org OK
host1.campus3	UP	2018-02-18 05:33:31	0d 0h 14m 29s	OK: IPv6/host1.campus3.ws.nsrc.org OK, IPv4/host1.campus3.ws.nsrc.org OK
host1.campus4	UP	2018-02-18 05:33:51	0d 0h 14m 39s	OK: IPv6/host1.campus4.ws.nsrc.org OK, IPv4/host1.campus4.ws.nsrc.org OK
host1.campus5	UP	2018-02-18 05:37:41	0d 0h 14m 49s	OK: IPv6/host1.campus5.ws.nsrc.org OK, IPv4/host1.campus5.ws.nsrc.org OK
host1.campus6	UP	2018-02-18 05:37:41	0d 0h 14m 49s	OK: IPv6/host1.campus6.ws.nsrc.org OK, IPv4/host1.campus6.ws.nsrc.org OK
host2.campus1	UP	2018-02-18 05:33:51	0d 0h 14m 29s	OK: IPv6/host2.campus1.ws.nsrc.org OK, IPv4/host2.campus1.ws.nsrc.org OK
host2.campus2	UP	2018-02-18 05:33:51	0d 0h 14m 39s	OK: IPv6/host2.campus2.ws.nsrc.org OK, IPv4/host2.campus2.ws.nsrc.org OK
host2.campus3	UP	2018-02-18 05:33:31	0d 0h 14m 29s	OK: IPv6/host2.campus3.ws.nsrc.org OK, IPv4/host2.campus3.ws.nsrc.org OK
host2.campus4	UP	2018-02-18 05:33:51	0d 0h 14m 39s	OK: IPv6/host2.campus4.ws.nsrc.org OK, IPv4/host2.campus4.ws.nsrc.org OK

Service Detail View

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Current Network Status

Last Updated: Tue Feb 16 20:29:55 UTC 2016
Updated every 90 seconds
Nagios® Core™ 3.5.1 - www.nagios.org
Logged in as guest

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[View Notifications For All Hosts](#)
[View Host Status Detail For All Hosts](#)

Host Status Totals

Up	Down	Unreachable	Pending
49	2	0	0
All Problems		All Types	
2		51	

Service Status Totals

Ok	Warning	Unknown	Critical	Pending
176	35	2	8	0
All Problems		All Types		
45		221		

Service Status Details For All Hosts

Limit Results:

Results 0 - 100 of 221 Matching Services

Host	Service	Status	Last Check	Duration	Attempt	Status Information
ap1	SNMP	UNKNOWN	2016-02-16 20:26:45	11d 10h 46m 42s	4/4	External command error: Timeout: No Response from ap1.ws.nsrc.org:161.
ap2	SNMP	UNKNOWN	2016-02-16 20:28:01	2d 17h 21m 5s	4/4	External command error: Timeout: No Response from ap2.ws.nsrc.org:161.
gw	SNMP	OK	2016-02-16 20:26:17	0d 14h 28m 38s	1/4	SNMP OK - "Linux s1 3.19.0-49-generic #55~14.04.1-Ubuntu SMP Fri Jan 22 11:24:31 UTC 2016 x86_64"
localhost	Current Load	OK	2016-02-16 20:26:33	1d 14h 3m 22s	1/4	OK - load average: 2.34, 1.90, 1.77
	Current Users	OK	2016-02-16 20:26:47	96d 0h 46m 32s	1/4	USERS OK - 0 users currently logged in
	Disk Space	OK	2016-02-16 20:28:03	96d 0h 45m 42s	1/4	DISK OK
	HTTP	OK	2016-02-16 20:29:19	89d 13h 42m 38s	1/4	HTTP OK: HTTP/1.1 200 OK - 1141 bytes in 0.000 second response time
	NTP	OK	2016-02-16 20:28:42	1d 18h 21m 13s	1/4	NTP OK: Offset -0.000597 secs
	SSH	OK	2016-02-16 20:25:35	11d 10h 42m 52s	1/4	SSH OK - OpenSSH_6.6.1p1 Ubuntu-2ubuntu2.6 (protocol 2.0)
pc1	Total Processes	OK	2016-02-16 20:26:49	96d 0h 43m 12s	1/4	PROCS OK: 98 processes
	HTTP	OK	2016-02-16 20:28:05	1d 0h 6m 50s	1/4	HTTP OK: HTTP/1.1 200 OK - 11783 bytes in 0.034 second response time
	NAGIOS	WARNING	2016-02-16 20:29:21	1d 0h 5m 34s	4/4	HTTP WARNING: HTTP/1.1 404 Not Found - 459 bytes in 0.032 second response time
	NTP	OK	2016-02-16 20:25:53	1d 17h 59m 2s	1/4	NTP OK: Offset 0.001182 secs
pc10	SNMP	OK	2016-02-16 20:25:36	1d 18h 4m 19s	1/4	SNMP OK - "Linux pc1.ws.nsrc.org 3.13.0-77-generic #121-Ubuntu SMP Wed Jan 20 10:50:59 UTC 2016 i686"
	SSH	OK	2016-02-16 20:26:51	2d 18h 2m 15s	1/4	SSH OK - OpenSSH_6.6.1p1 Ubuntu-2ubuntu2.6 (protocol 2.0)
	HTTP	OK	2016-02-16 20:28:06	0d 19h 16m 49s	1/4	HTTP OK: HTTP/1.1 200 OK - 11783 bytes in 0.034 second

Features

Utilizes topology to determine dependencies.

- 📖 Differentiates between what is *down* vs. what is *unreachable*. Avoids running unnecessary checks and sending redundant alarms

Allows you to define how to send notifications based on combinations of:

- 📖 Contacts and lists of contacts
- 📖 Devices and groups of devices
- 📖 Services and groups of services
- 📖 Defined hours by persons or groups.
- 📖 The state of a service.

Plugins

Plugins are used to verify services and devices:

📖 Nagios architecture is simple enough that writing new plugins is fairly easy in the language of your choice.

📖 There are **many, many** plugins available (thousands).

✓ <http://exchange.nagios.org/>

✓ <http://nagiosplugins.org/>



Pre-installed Plugins for Ubuntu

/usr/lib/nagios/plugins

```
nsrc@s1:~$ ls /usr/lib/nagios/plugins
check_apt      check_disk      check_hpjd      check_jabber    check_mysql     check_ntp_time  check_real      check_ssh       check_wave
check_breeze   check_disk_smb  check_http      check_ldap      check_mysql_query  check_nwstat    check_rpc       check_ssmtmp    negate
check_by_ssh   check_dns       check_icmp      check_ldaps     check_nagios    check_oracle    check_rta_multi  check_swap      urlize
check_clamd    check_dummy     check_ide_smart check_load      check_nntp      check_overcr    check_sensors   check_tcp       utils.pm
check_cluster  check_file_age  check_ifoperstatus check_log       check_nntpss    check_pgsql     check_simap     check_time      utils.sh
check_dbi      check_flexlm    check_ifstatus  check_mailq     check_nt        check_ping     check_smtp      check_udp
check_dhcp     check_ftp       check_ldap      check_mrtg      check_ntp       check_pop       check_snmp      check_ups
check_dig      check_host      check_ircd      check_mrtgtraf  check_ntp_peer  check_procs    check_spop      check_users
```

```
nsrc@s1:~$ ls /etc/nagios-plugins/config/
apt.cfg      disk-smb.cfg  fping.cfg  http.cfg  mail.cfg  netware.cfg  postgresql.cfg  real.cfg  tcp_udp.cfg
breeze.cfg  dns.cfg      ftp.cfg    ifstatus.cfg  mailq.cfg  news.cfg     ping.cfg        rpc-nfs.cfg  telnet.cfg
dhcp.cfg    dummy.cfg    games.cfg  ldap.cfg   mrtg.cfg  nt.cfg       procs.cfg       snmp.cfg    users.cfg
disk.cfg    flexlm.cfg   hppjd.cfg  load.cfg   mysql.cfg  ntp.cfg      radius.cfg      ssh.cfg
```

How Checks Work

- Periodically Nagios calls a plugin to test the state of each service. Possible responses are:
 - ✓ OK
 - ✓ WARNING
 - ✓ CRITICAL
 - ✓ UNKNOWN
- If a service is not OK it goes into a “soft” error state. After a number of retries (default 3) it goes into a “hard” error state. At that point an alert is sent.
- You can also trigger external event handlers based on these state transitions

How Checks Work (Continued)

Parameters

- 📖 Normal checking interval
- 📖 Retry interval (i.e. when not OK)
- 📖 Maximum number of retries
- 📖 Time period for performing checks
- 📖 Time period for sending notifications

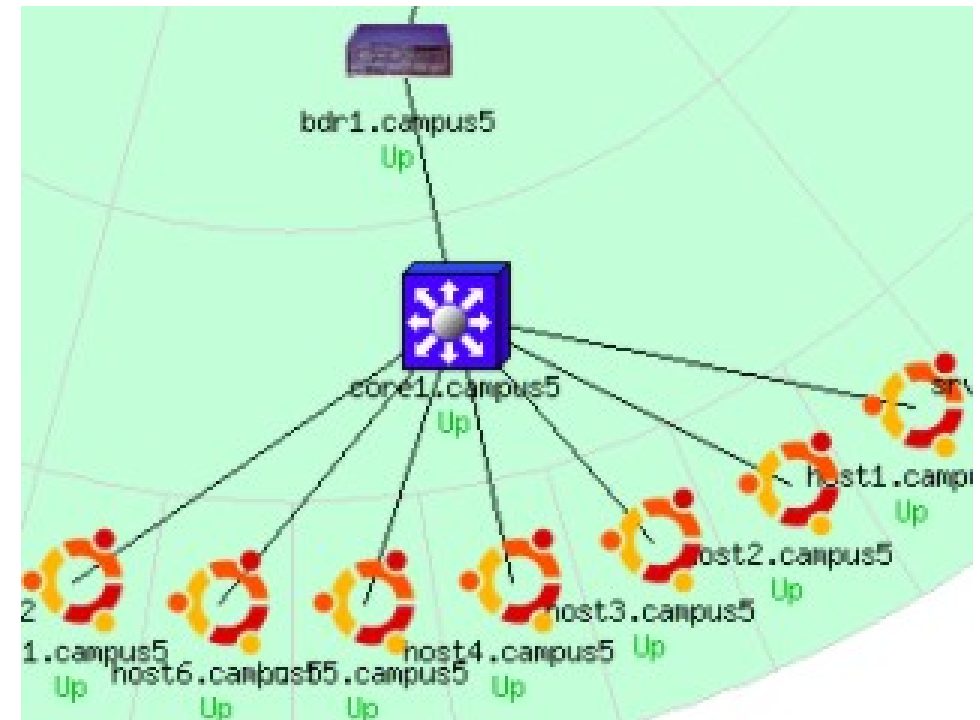
Scheduling

- 📖 Nagios spreads its checks throughout the time period to even out the workload
- 📖 Web UI shows when next check is scheduled

Hierarchy: The Concept of Parents

Hosts can have parents:

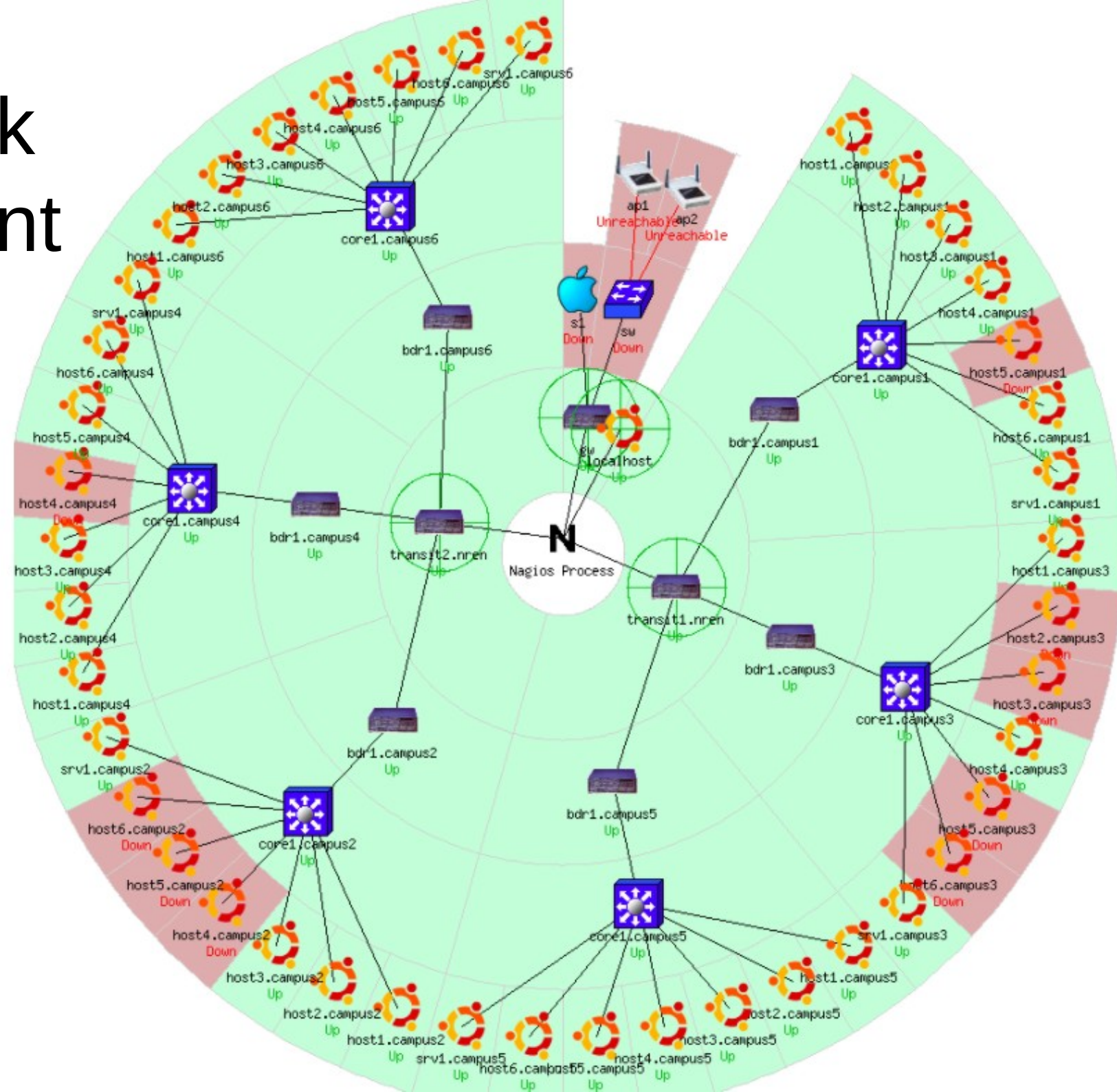
- The parent of a **server** connected to a **switch** would be the **switch**.
- Allows us to specify the dependencies between devices.
- Avoids sending alarms when parent does not respond.
- A node can have multiple parents (dual homed).



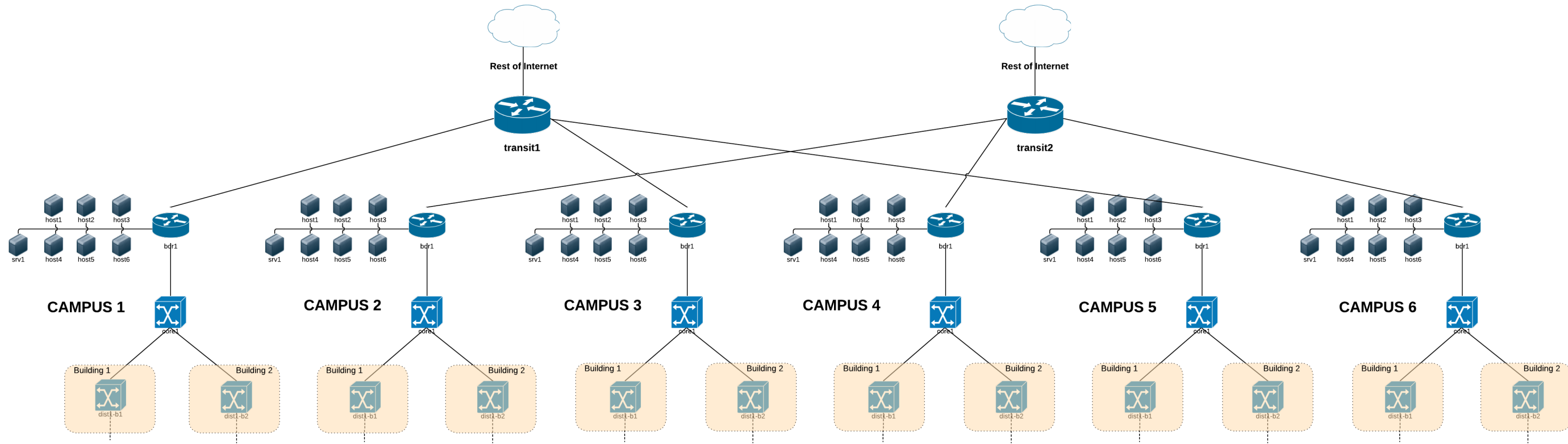
Network Viewpoint

- Where you locate your Nagios server will determine your point of view of the network.
- The Nagios server becomes the “root” of your dependency tree

Network Viewpoint

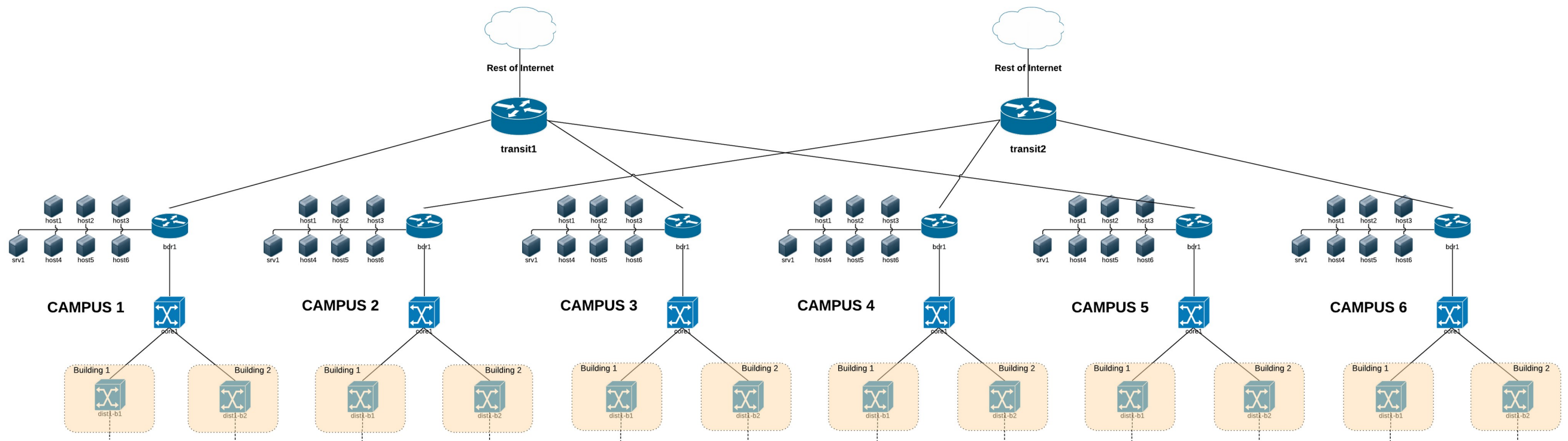
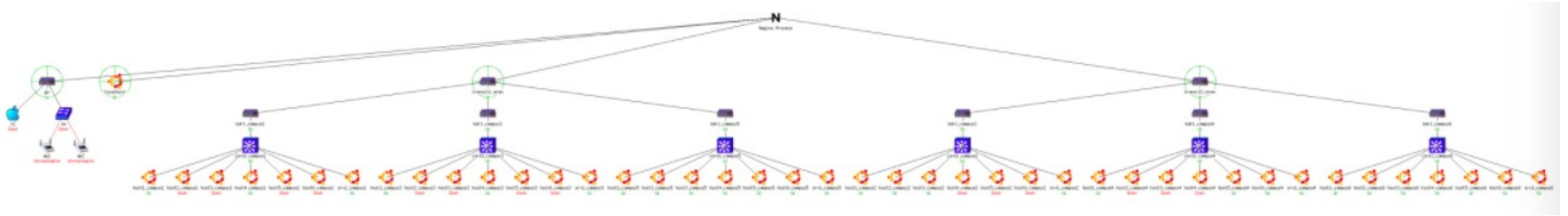


Collapsed Tree Network View



Do you recognize this...?

Collapsed Tree Network View



Demo of Nagios

<http://noc.ws.nsrc.org/nagios3/>

nagiosadmin: lab_password

Installation

In Debian/Ubuntu

```
# apt-get install nagios3
```

Key directories

```
/etc/nagios3
```

```
/etc/nagios3/conf.d
```

```
/etc/nagios-plugins/config
```

```
/usr/lib/nagios/plugins
```

```
/usr/share/nagios3/htdocs/images/logos
```

Nagios web interface is here:

<http://hostX.campusY.ws.nsrc.org/nagios3/>

Host and Services Configuration

Based on templates

 This saves lots of time avoiding repetition

There are default templates with default parameters for a:

 *generic host* (generic-host_nagios2.cfg)

 *generic service* (generic-service_nagios2.cfg)

- Individual settings can be overridden
- Defaults are all sensible

Configuration

- Configuration is defined in text files in directory:
 - `/etc/nagios3/conf.d/*.cfg`
- Details on these files is available at:
 - http://nagios.sourceforge.net/docs/3_0/objectdefinitions.html
- Default configuration is in several files with different objects in different files, but you can organise it how you like.
- Always verify before restarting Nagios – otherwise your monitoring system may die!

```
nagios3 -v /etc/nagios3/nagios.cfg
```


Monitoring a Single Host

```
define host {
    alias          Host 1 Campus 1
    host_name      host1.campus1
    address        host1.campus1.ws.nsrc.org
    use            generic-host ← copy settings from this template
}
```

This is a minimal working configuration

- You are just pinging the host; Nagios will warn that you are not monitoring any services
- The filename can be anything ending **.cfg**
- Organise your devices however you like – e.g. related hosts in the same file

Generic Host Template

generic-host_nagios2.cfg

```
define host {
    name                generic-host    ; The name of this host template
    notifications_enabled 1            ; Host notifications are enabled
    event_handler_enabled 1            ; Host event handler is enabled
    flap_detection_enabled 1           ; Flap detection is enabled
    failure_prediction_enabled 1       ; Failure prediction is enabled
    process_perf_data     1            ; Process performance data
    retain_status_information 1        ; Retain status information across program restarts
    retain_nonstatus_information 1     ; Retain non-status information across restarts
    check_command         check-host-alive
    max_check_attempts    10
    notification_interval 0
    notification_period   24x7
    notification_options  d,u,r
    contact_groups        admins
    register              0            ; DON'T REGISTER THIS DEFINITION -
                                ; IT'S NOT A REAL HOST, JUST A TEMPLATE!
}
```

- There is a lot defined here
- We'll explain what these items mean

Overriding Defaults

All settings in `generic-host_nagios2.cfg` can be overridden per host in the local definition

For example:

```
define host {
    alias          Host 1 Campus 1
    host_name      host1.campus1
    address        host1.campus1.ws.nsrc.org
    use            generic-host ← The template we override below
    notification_interval    120
    contact_groups          admins, managers
}
```

Defining Services: Direct Way

```
define host {  
    alias          Server 1 Campus 1  
    host_name      host1.campus1  
    address        host1.campus1.ws.nsrc.org  
    use            generic-host  
}
```

```
define service {  
    host_name  
    service_description  
    check_command  
    use  
}
```

host1.campus1

HTTP

check_http

generic-service

service

"host1.campus1,HTTP"

plugin

service

template

```
define service {  
    host_name  
    service_description  
    check_command  
    use  
}
```

host1.campus1

SSH

check_ssh

generic-service

service "host1.campus1,SSH"

Service Checks

The combination of host + service is a unique identifier for the service check, e.g.

- “host1.campus1,HTTP”
 - “host1.campus1,SSH”
 - “host2.campus1,HTTP”
 - “host2.campus1,SSH”
- *check_command* points to the plugin
 - Each plugin has options you can specify, if you wish otherwise defaults are often just fine.
 - *service template* pulls in settings for how often the check is done, and who and when to alert

Generic Service Templates

generic-service_nagios2.cfg

```
define service{
    name generic-service
    active_checks_enabled 1
    passive_checks_enabled 1
    parallelize_check 1
    obsess_over_service 1
    check_freshness 0
    notifications_enabled 1
    event_handler_enabled 1
    flap_detection_enabled 1
    failure_prediction_enabled 1
    process_perf_data 1
    retain_status_information 1
    retain_nonstatus_information 1
    notification_interval 0
    is_volatile 0
    check_period 24x7
    normal_check_interval 5
    retry_check_interval 1
    max_check_attempts 4
    notification_period 24x7
    notification_options w,u,c,r
    contact_groups admins
    register 0 ; DONT REGISTER THIS DEFINITION
}
```

(comments have been removed)

Overriding Defaults

Again, settings can be overridden per service

services_nagios2.cfg

```
define service {  
    host_name          host1.campus1  
    service_description HTTP  
    check_command      check_http  
    use                generic-service  
    contact_groups     admins,managers  
    max_check_attempts 3  
}
```

Repeating Service Checks

- Often, we are monitoring an identical service on many hosts
- To avoid duplication, a better way is to define a service check for all hosts in a *hostgroup*

Creating Hostgroups

hostgroups_nagios2.cfg

```
define hostgroup {
    hostgroup_name http-servers
    alias          HTTP servers
    members       host1.campus1,host2.campus1
}

define hostgroup {
    hostgroup_name ssh-servers
    alias          SSH servers
    members       host1.campus1,host2.campus1
}
```


Monitoring Services in Hostgroups

services_nagios2.cfg

```
define service {
    hostgroup_name      http-servers
    service_description  HTTP
    check_command        check_http
    use                  generic-service
}

define service {
    hostgroup_name      ssh-servers
    service_description  SSH
    check_command        check_ssh
    use                  generic-service
}
```

if hostgroup "http-servers" contains srv1.campus1 & srv2.campus1 then Nagios creates HTTP service checks for both hosts. The service checks are called "srv1.campus1,HTTP" and "srv2.campus1,HTTP"

Alternative View

- “This hostgroup contains these Servers”

or:

- “This server belongs to these hostgroups”
- No need for “members” line in hostgroups file

Alternative Group Membership

```
define host {
    alias          Host 1 Campus 1
    host_name      host1.campus1
    address        host1.campus1.ws.nsrc.org
    use            generic-host
    hostgroups    ssh-servers,http-servers
}

define host {
    alias          Host 2 Campus 1
    host_name      host2.campus1
    address        host2.campus1.ws.nsrc.org
    use            generic-host
    hostgroups    ssh-servers,http-servers
}
```

Hosts and services conveniently defined in the same place

Other Uses for Hostgroups

Choosing icons for the status map

```
define host {
    alias          Host 1 Campus 1
    host_name      host1.campus1
    address        host1.campus1.ws.nsrc.org
    use            generic-host
    hostgroups    ssh-servers, http-servers, debian-servers
}
```

extinfo_nagios2.cfg

```
define hostextinfo {
    hostgroup_name    debian-servers
    notes              Debian GNU/Linux servers
    icon_image         base/debian.png
    statusmap_image    base/debian.gd2
}
```

Optional: Servicegroups

- Services can be grouped into a “servicegroup”
- This is so related or dependent services can be viewed together in the web interface
- The services themselves must already exist

servicegroups.cfg

```
define servicegroup {  
    servicegroup_name    mail-services  
    alias                Services comprising the mail platform  
    members              web1, HTTP, web2, HTTP, mail1, IMAP, db1, MYSQL  
}
```

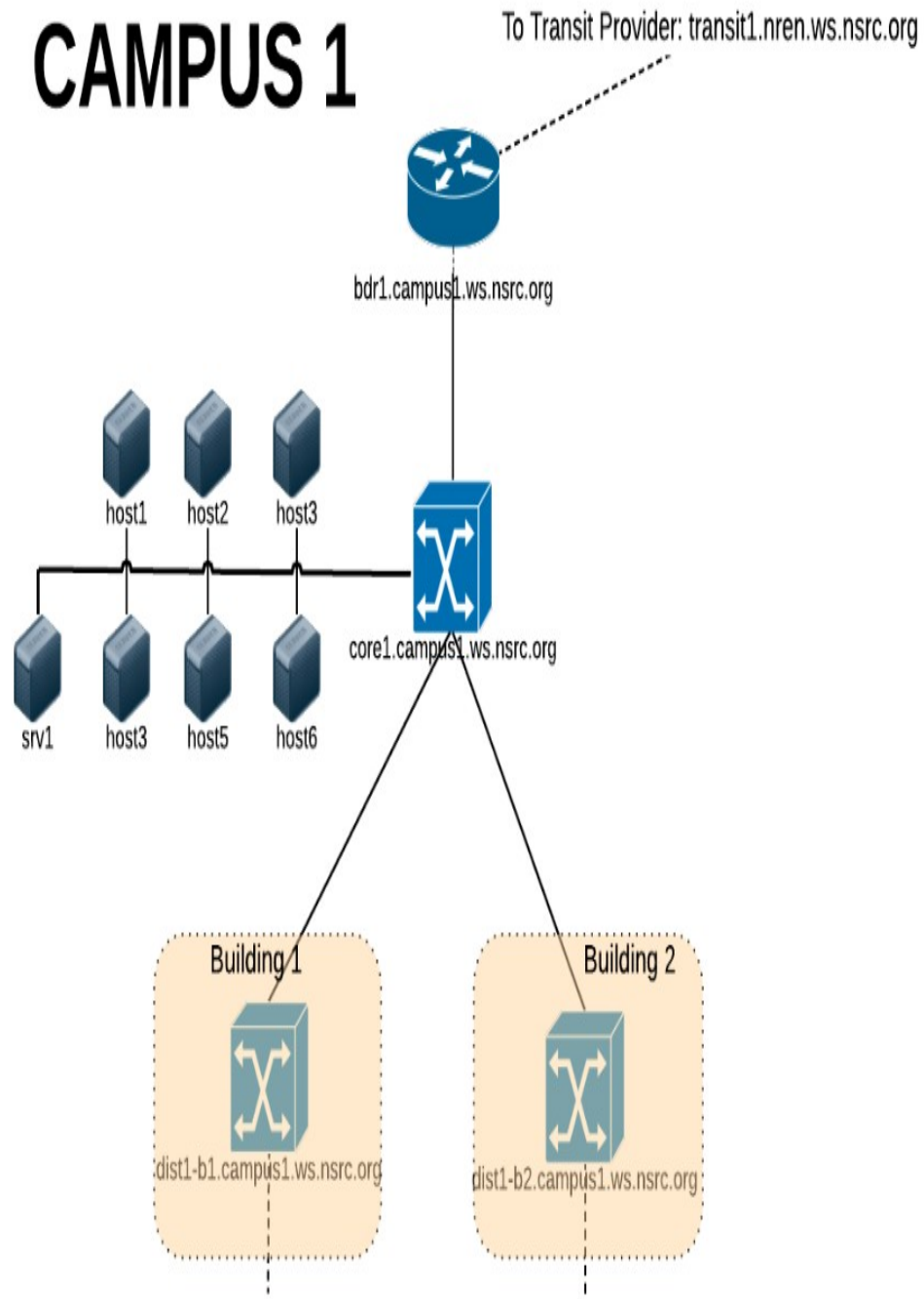
Configuring Topology

```
define host {  
    alias          Host1 Campus1  
    host_name      host1.campus1  
    address        host1.campus1.ws.nsrc.org  
    use            generic-host  
    parents       core1.campus1 ← parent host  
}
```

- Indicates “host1.campus1 is on the far side of core1.campus1”
- If core1.campus1 goes down, host1.campus1 is “unreachable”, not “down”
- Prevents a cascade of alerts if core1.campus1 goes down
- Also allows Nagios to draw cool status map

Another View of Configuration

CAMPUS 1



transit1.nren

```
define host {  
    use generic-host  
    host_name transit1.nren  
    alias Transit Router 1  
    address transit1.nren.ws.nsrc.org }
```

bdr1.campus1

```
define host {  
    use generic-host  
    host_name bdr1.campus1  
    alias Border Router 1, Campus 1  
    address bdr1.campus1.ws.nsrc.org  
    parents transit1.nren }
```

core1.campus1

```
define host {  
    use generic-host  
    host_name core1.campus1  
    alias Core Router 1, Campus 1  
    address core1.campus1.ws.nsrc.org  
    parents bdr1.campus1 }
```

host1.campus1...

srv1.campus1...  core1.campus1

dist1-b1.campus1...  core1.campus1

Out of Band (OOB) Notifications

A critical item to remember: an SMS or message system that is independent from your network.

 You can utilize a cell phone connected to the Nagios server, or a USB dongle with SIM card

 You can use packages like:

gammu: <http://wammu.eu/>

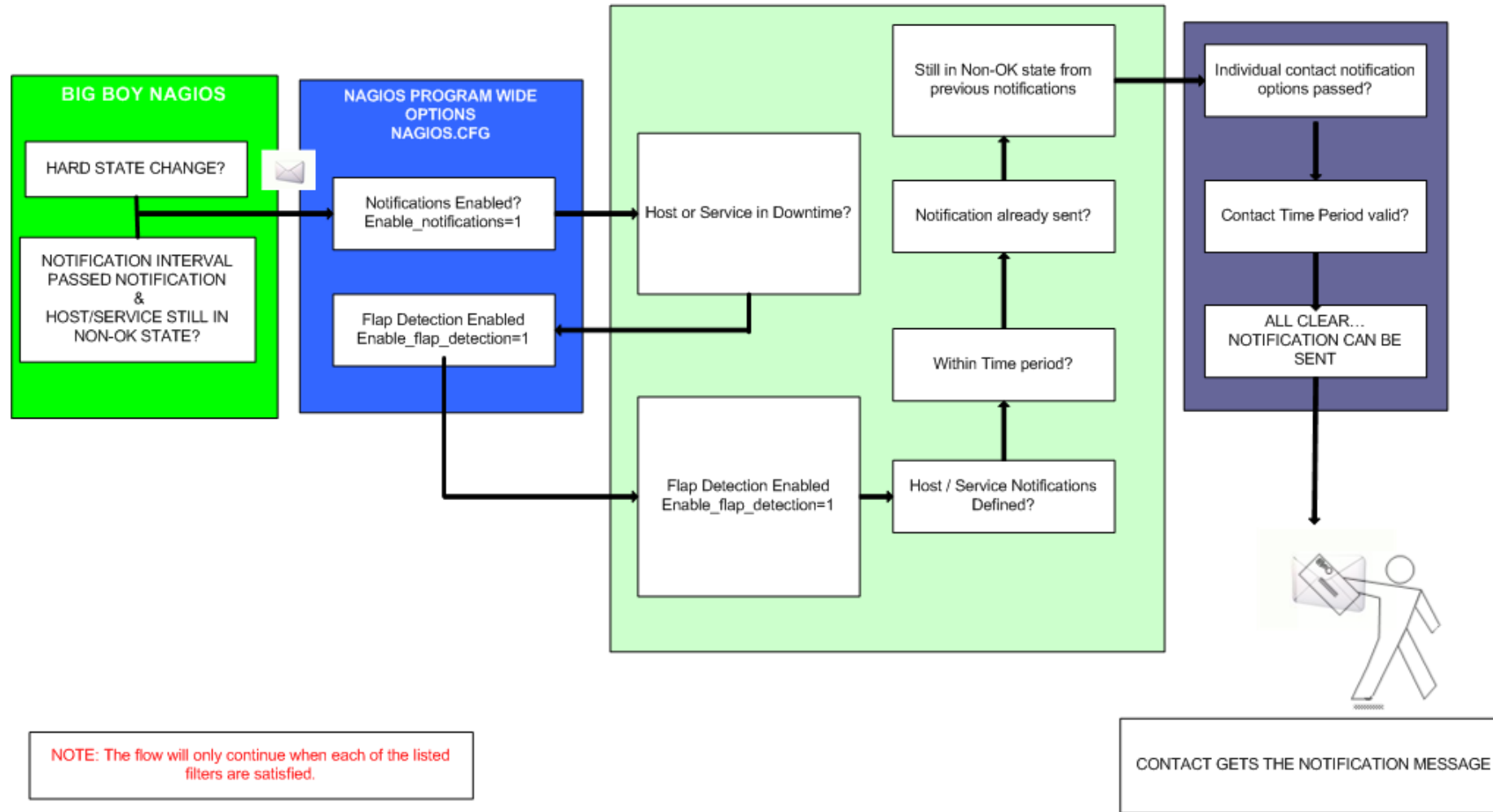
gnokii: <http://www.gnokii.org/>

sms-tools: <http://smstools3.kekekasvi.com/>

Kannel*: <http://www.kannel.org/>

*Can be used on a Raspberry Pi

NAGIOS - NOTIFICATION FLOW DIAGRAM



References

- **Nagios web site**
<http://www.nagios.org/>
- **Nagios plugins site**
<http://www.nagiosplugins.org/>
- *Nagios System and Network Monitoring*, by Wolfgang Barth. Good book about Nagios.
- **Unofficial Nagios plugin site**
<http://nagios.exchange.org/>
- **A Debian tutorial on Nagios**
<http://www.debianhelp.co.uk/nagios.htm>
- **Commercial Nagios support**
<http://www.nagios.com/>

Additional Details

A few additional slides you may find useful or informative...

Your instructor may go over some of these, including the various states for hosts and services...

More Features

- Allows you to acknowledge an event.
 - A user can add comments via the GUI
- You can define maintenance periods
 - By device or a group of devices
- Maintains availability statistics and generates reports
- Can detect flapping and suppress additional notifications.
- Allows for multiple notification methods:
 - e-mail, pager, SMS, winpopup, audio, etc...
- Allows you to define notification levels for escalation

Host Notification Options

Host state:

When configuring a host you can be notified on the following conditions:

- **d:** DOWN
- **u:** UNREACHABLE
- **r:** RECOVERY
- **f:** FLAPPING (start/end)
- **s:** SCHEDULED DOWNTIME (start/end)
- **n:** NONE

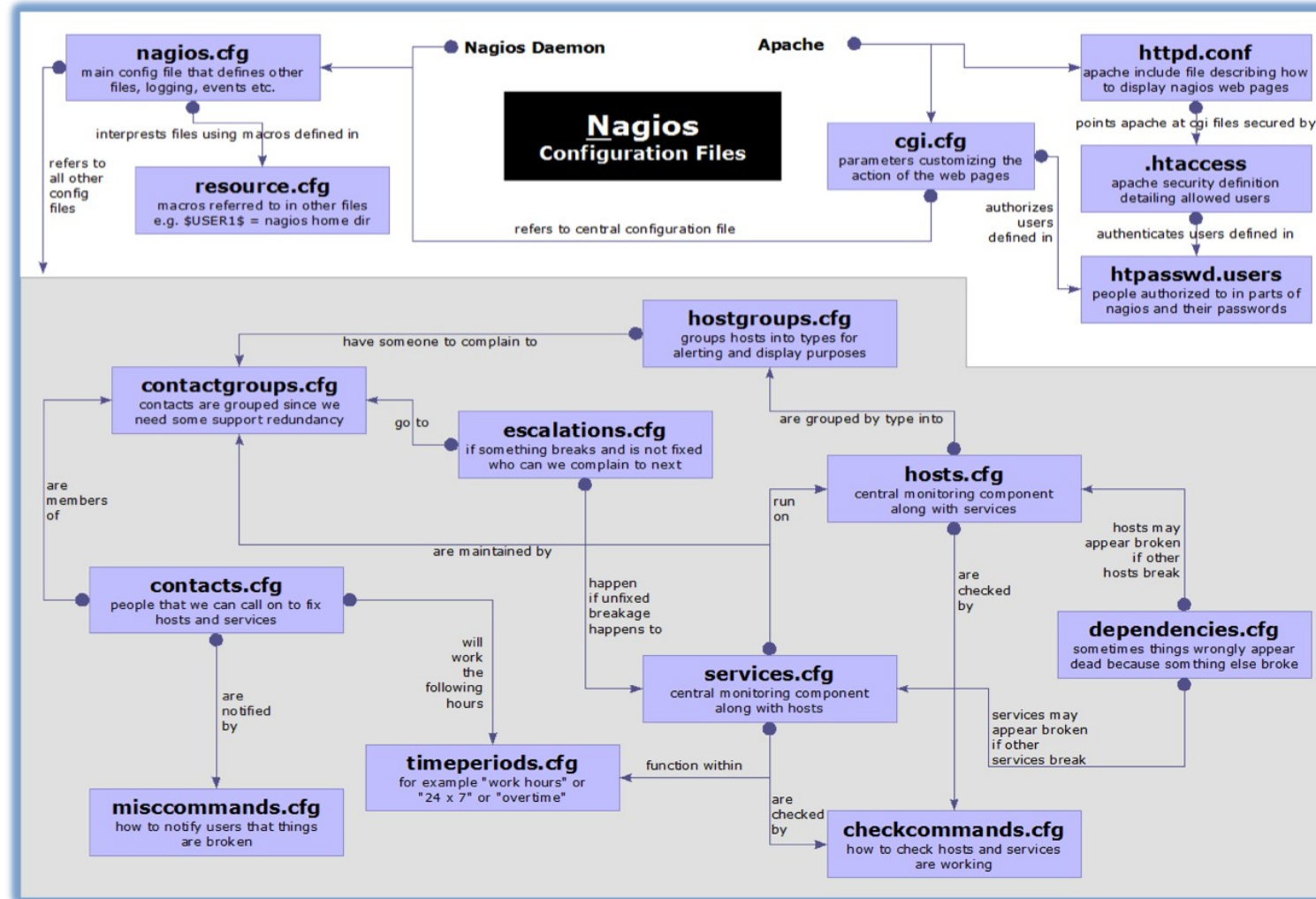
Service Notification Options

Service state:

When configuring a service you can be notified on the following conditions:

- **w:** WARNING
- **c:** CRITICAL
- **u:** UNKNOWN
- **r:** RECOVERY
- **f:** FLAPPING (start/end)
- **s:** SCHEDULED DOWNTIME (start/end)
- **n:** NONE

Configuration Files



Debian/Ubuntu Configuration Files

Located in /etc/nagios3/

Important files include:

- [nagios.cfg](#) Main configuration file.
- [cgi.cfg](#) Controls the web interface and security options.
- [commands.cfg](#) The commands that Nagios uses for notifications.
- [conf.d/*](#) All other configuration goes here!

More Configuration Files

Under conf.d/*

contacts_nagios2.cfg

extinfo_nagios2.cfg

generic-host_nagios2.cfg

generic-service_nagios2.cfg

host-gateway_nagios3.cfg

hostgroups_nagios2.cfg

localhost_nagios2.cfg

services_nagios2.cfg

timeperiods_nagios2.cfg

users and groups

make your UI pretty

default host template

default service template

upstream router definition

groups of nodes

definition of nagios host

what services to check

when to check who to notify

More Configuration Files

Under conf.d some other possible config files:

[servicegroups.cfg](#)

Groups of nodes and services

[pcs.cfg](#)

Sample definition of PCs (hosts)

[switches.cfg](#)

Definitions of switches (hosts)

[routers.cfg](#)

Definitions of routers (hosts)

Main Configuration Details

Global settings

File: `/etc/nagios3/nagios.cfg`

- Says where other configuration files are.
- General Nagios behavior:
 - 📖 For large installations you should tune the installation via this file.
 - See: *Tunning Nagios for Maximum Performance*
http://nagios.sourceforge.net/docs/3_0/tuning.html

CGI Configuration

`/etc/nagios3/cgi.cfg`

 You can change the CGI directory if you wish

 Authentication and authorization for Nagios use:

 Activate authentication via Apache's .htpasswd mechanism, or using RADIUS or LDAP.

 Users can be assigned rights via the following variables:

- `authorized_for_system_information`
- `authorized_for_configuration_information`
- `authorized_for_system_commands`
- `authorized_for_all_services`
- `authorized_for_all_hosts`
- `authorized_for_all_service_commands`
- `authorized_for_all_host_commands`

Time Periods

This defines the base periods that control checks, notifications, etc.

 Defaults: 24 x 7

 Adjust as needed, such as work-week only.

 Set up new time period for “outside regular hours”, etc.

```
# '24x7'
define timeperiod{
    timeperiod_name 24x7
    alias            24 Hours A Day, 7 Days A Week
    sunday          00:00-24:00
    monday          00:00-24:00
    tuesday         00:00-24:00
    wednesday       00:00-24:00
    thursday        00:00-24:00
    friday          00:00-24:00
    saturday        00:00-24:00
}
```

Configuring Service/Host Checks

`/etc/nagios-plugins/config/ssh.cfg`

```
define command {
    command_name    check_ssh
    command_line    /usr/lib/nagios/plugins/check_ssh '$HOSTADDRESS$'
}

define command {
    command_name    check_ssh_port
    command_line    /usr/lib/nagios/plugins/check_ssh -p '$ARG1$' '$HOSTADDRESS$'
}
```

- Notice the same plugin can be invoked in different ways (“commands”)
- Command and arguments are separated by exclamation marks (!)
- e.g. to check SSH on a non-standard port, you can do it like this:

```
define service {
    hostgroup_name    ssh-servers-2222
    service_description    SSH-2222
    check_command     check_ssh_port!2222
    use                generic-service
}
```

this is \$ARG1\$

Notification Commands

Use any command you want!

We could use this to generate tickets in RT.

```
# 'notify-by-email' command definition
define command{
    command_name    notify-by-email
    command_line    /usr/bin/printf "%b" "Service: $SERVICEDESC$\nHost:
$HOSTNAME$\nIn: $HOSTALIASE$\nAddress: $HOSTADDRESS$\nState: $SERVICESTATE$\nInfo:
$SERVICEOUTPUT$\nDate: $SHORTDATETIME$" | /bin/mail -s '$NOTIFICATIONTYPE$:
$HOSTNAME$/$SERVICEDESC$ is $SERVICESTATE$' $CONTACTEMAIL$
}
```

```
From:    nagios@nms.localdomain
To:      router_group@localdomain
Subject: Host DOWN alert for TLD1-RTR!
Date:    Thu, 29 Jun 2006 15:13:30 -0700
```

```
Host: coreX
In: Core_Routers
State: DOWN
Address: 192.0.2.100
Date/Time: 06-29-2006 15:13:30
Info: CRITICAL - Plugin timed out after 6 seconds
```

Group Service Configuration

```
# check that ssh services are running
define service {
    hostgroup_name          ssh-servers
    service_description     SSH
    check_command           check_ssh
    use                     generic-service
    notification_interval  0
}
```

The “service_description” is important if you plan to create Service Groups. Here is a sample Service Group definition:

```
define servicegroup{
    servicegroup_name      Webmail
    alias                  web-mta-storage-auth
    members                host1.campus1,HTTP,host1.campus1,SMTP,host1.campus1,POP, \
                          host1.campus1,IMAP,host1.campus1,RAID,host1.campus1,LDAP, \
                          host2.campus1,HTTP,host2.campus1,SMTP,host2.campus1,POP, \
                          host2.campus1,IMAP,host2.campus1,RAID,host2.campus1,LDAP
}
```

Last Updated: Mon Feb 20 15:02:21 UTC 2017
 Updated every 90 seconds
 Nagios® Core™ 3.5.1 - www.nagios.org
 Logged in as *nagiosadmin*

Up	Down	Unreachable	Pending
61	1	0	0
All Problems		All Types	
1		62	

Ok	Warning	Unknown	Critical	Pending
142	0	0	60	0
All Problems		All Types		
60		202		

General

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Status Summary For All Host Groups

Host Group	Host Status Summary	Service Status Summary
All Servers (all)	61 UP 1 DOWN : 1 Unhandled	142 OK 60 CRITICAL : 59 Unhandled 1 on Problem Hosts
Access Points (aps)	2 UP	2 CRITICAL : 2 Unhandled
Cisco 3745 Routers (cisco3745)	6 UP	5 OK 7 CRITICAL : 7 Unhandled
Cisco 7200 Routers (cisco7200)	9 UP	10 OK 7 CRITICAL : 7 Unhandled
HTTP servers (http-servers)	43 UP	126 OK 42 CRITICAL : 42 Unhandled
Mac Mini (mac-servers)	1 UP	1 OK 1 CRITICAL : 1 Unhandled
NAGIOS Servers (nagios-servers)	36 UP	108 OK 36 CRITICAL : 36 Unhandled
SNMP Servers (snmp-servers)	60 UP 1 DOWN : 1 Unhandled	136 OK 60 CRITICAL : 59 Unhandled 1 on Problem Hosts
SSH servers (ssh-servers)	58 UP	141 OK 57 CRITICAL : 57 Unhandled
Switches (switches)	1 DOWN : 1 Unhandled	1 CRITICAL : 1 on Problem Hosts
Ubuntu Linux Servers (ubuntu-servers)	43 UP	126 OK 42 CRITICAL : 42 Unhandled

Service Groups Overview



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Current Network Status

Last Updated: Sun Feb 18 05:51:38 UTC 2018
 Updated every 90 seconds
 Nagios® Core™ 3.5.1 - www.nagios.org
 Logged in as nagiosadmin

- [View Service Status Detail For All Service Groups](#)
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Host Status Totals

Up	Down	Unreachable	Pending
44	16	2	0
All Problems		All Types	
18		62	

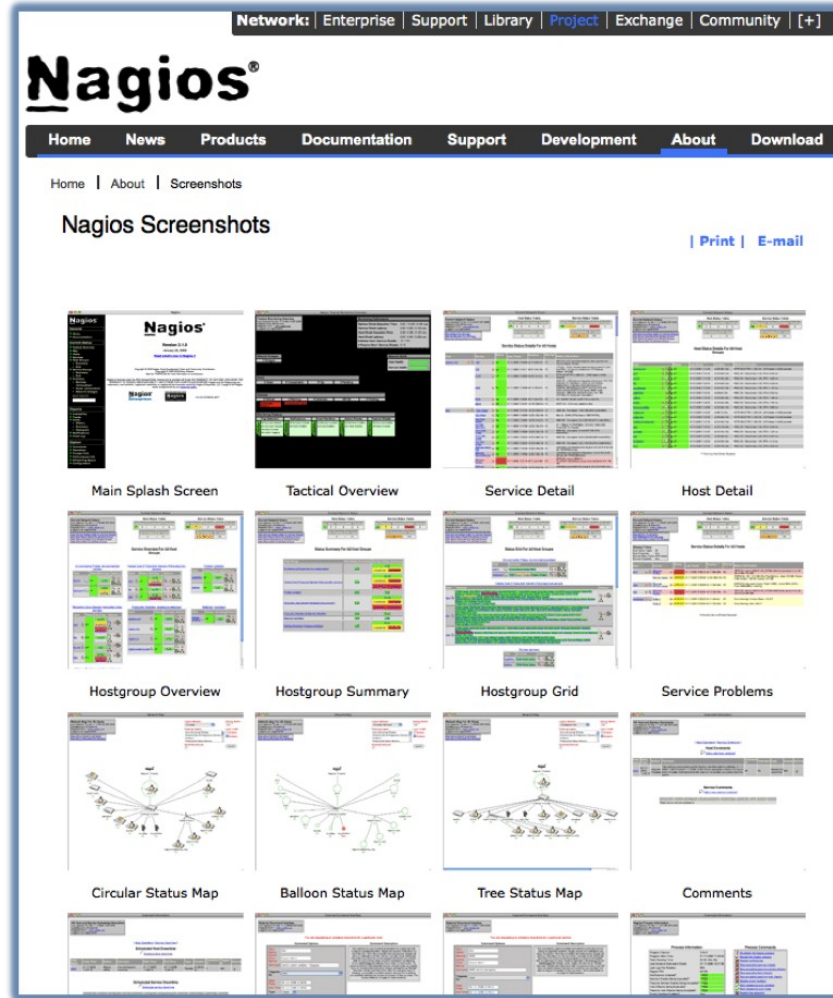
Service Status Totals

Ok	Warning	Unknown	Critical	Pending
43	0	0	159	0
All Problems			All Types	
159			202	

Service Overview For All Service Groups

Hosts accepting SNMP (host_snmp)				Hosts accepting SSH (host_ssh)				Routers accepting SNMP (router_snmp)			
Host	Status	Services	Actions	Host	Status	Services	Actions	Host	Status	Services	Actions
host1.campus1	UP	1 CRITICAL		host1.campus1	UP	1 OK		bdr1.campus1	UP	1 CRITICAL	
host1.campus2	UP	1 CRITICAL		host1.campus2	UP	1 OK		bdr1.campus2	UP	1 CRITICAL	
host1.campus3	UP	1 CRITICAL		host1.campus3	UP	1 OK		bdr1.campus3	UP	1 CRITICAL	
host1.campus4	UP	1 CRITICAL		host1.campus4	UP	1 OK		bdr1.campus4	UP	1 CRITICAL	
host1.campus5	UP	1 CRITICAL		host1.campus5	UP	1 OK		bdr1.campus5	UP	1 CRITICAL	
host1.campus6	UP	1 CRITICAL		host1.campus6	UP	1 OK		bdr1.campus6	UP	1 CRITICAL	
host2.campus1	DOWN	1 CRITICAL		host2.campus1	DOWN	1 CRITICAL		core1.campus1	UP	1 CRITICAL	
host2.campus2	UP	1 CRITICAL		host2.campus2	UP	1 OK		core1.campus2	UP	1 CRITICAL	
host2.campus3	DOWN	1 CRITICAL		host2.campus3	DOWN	1 CRITICAL		core1.campus3	UP	1 CRITICAL	
host2.campus4	DOWN	1 CRITICAL		host2.campus4	DOWN	1 CRITICAL		core1.campus4	UP	1 CRITICAL	
host2.campus5	UP	1 CRITICAL		host2.campus5	UP	1 OK		core1.campus5	UP	1 CRITICAL	

More Sample Screenshots



Many more sample Nagios screenshots available here:

<http://www.nagios.org/about/screenshots>